

28FREIGHT RESOURCE KIT

28FREIGHT.COM



TABLE OF CONTENTS

- 02** TABLE OF CONTENTS
- 03** ABOUT US: WHO WE ARE
- 04** ABOUT US: OUR SPECIALTIES, OUR APPROACH
- 05** OUR SERVICES: OVERVIEW
- 06** OUR SERVICES: GROUND EXPEDITE
- 07** OUR SERVICES: LOGISTICS
- 08** OUR SERVICES: TRUCKLOAD & LTL
- 09** OUR SERVICES: SPECIALIZED
- 10** OUR SERVICES: WAREHOUSING
- 11** OUR SERVICES: DRAYAGE
- 12** THE 28FREIGHT FAMILY: TRUCKCOURIER & MARKS LOGISTICS

ABOUT US

WHO WE ARE



WHEN EVERY MINUTE MATTERS

For over thirty years, businesses have relied on 28Freight to transport their most mission critical shipments. We have made it our business to provide our clients with secure, tracked and compliant logistic services, all with a smile.

We suppose that's why we measure the length of our business relationships in decades, not years. A fact we both take pride in and are immeasurably grateful for.

The mission of 28Freight is to provide you with increased productivity, backed by a resilient and robust infrastructure that will get your products from points A to B in the fastest and most secure way possible.

While we may have been around for nearly a century, don't let our age fool you. 28Freight and its subsidiaries, Marks Logistics and TruckCourier,

have consistently sought to adapt to an ever changing landscape. Providing our clients with the technologies and strategies to keep them on the cutting edge. Proactively using our experience and innovation to increase compliance, confidence and competence.

Life sciences and biotechnology are our bread-and-butter. 28Freight has routinely organized the safe and secure delivery of life-saving medical devices and mission critical cargo. While we have never considered ourselves to be miracle workers – our clients have routinely told us that when they need a logistical miracle, we're the ones they turn to.

We understand that in challenging times, having a reliable partner that can safely and securely deliver your sensitive cargo intact and on time has become more critical than ever.

ABOUT US

OUR SPECIALTIES, OUR APPROACH

As new technologies develop to address unmet needs, new processes emerge and complexity increases with no margin for error. Carriers that understand not only the apparent needs, like temperature validation for biologics and handling requirements for sterilization facilities, but also the nuance that exists from shipment to shipment are paramount to the success of the Life Sciences industry. We regularly organize the secure delivery of life-saving medical devices and mission critical cargo in minutes, not hours.



SECURE

We understand the all-encompassing importance of **security**—evaluating every shipment to ensure proper measures have been taken to safely transport it. When your high value move requires special attention, we have the very best security professionals available to travel alongside and monitor the shipment from loading through unloading.



TRACKED

We ensure **full transparency through tracking** with real-time data so that you may follow your shipment from origin to destination, relieving the stress of having to trust a carrier to safely transport critical goods, like stage III clinical trial samples, from point A to point B.



COMPLIANT

We understand the regulations at every level of the product journey and have created processes and put in place measures to ensure that we are the **most compliant transportation partner you can have**. We will keep your compliance record perfect with activities ranging from utilizing an industry leading insurance and operating authority monitoring program to temperature validation to driver qualification and vetting programs.

OUR APPROACH



RELATIONSHIPS VS TRANSACTION

We value relationships, not transactions. Rest easy knowing that when you work with 28Freight, you're getting a partner— not just service.



RESOURCE VS A TOOL

28Freight is prepared to assist you in any way we can. We aim to be a resource for you and your business, growing with you as your business and needs change. While other logistics companies may only be a “tool”— we strive to be so much more.

OUR SERVICES

Compliant & Secure Freight

When it comes to compliant and secure freight services, no one else delivers the dynamic range of capabilities under one roof with 24/7/365 operations like we do.



GROUND EXPEDITE

P. 06 →



SPECIALIZED

P. 09 →



LOGISTICS

P. 07 →



WAREHOUSING

P. 10 →



TRUCKLOAD & LTL

P. 08 →



DRAYAGE

P. 11 →

OUR SERVICES

GROUND EXPEDITE



Coordinated by our expert, unified Boston-based team, **28Freight** has securely moved freight around the Nation for more than 93 years.

Since 1928, our experienced and dedicated transportation professionals have coordinated point-to-point **Ground Expedite** services 24 hours-a-day, 7 days-a-week, 365 days-a-year. With a solution-oriented mindset and proactive communication, we have a proven track record of getting the job done.

We know your mission critical shipments need to move securely and compliantly. With each shipment having unique parameters and requirements that must be met in order to ensure a successful and timely delivery, 28Freight has the knowledge and dedication to meet and exceed your expectations.

With nearly one-hundred years of experience iterating upon a process that decreases risk and increases resiliency in your transportation program, 28Freight's **Ground Expedite** services are able to provide secure, compliant and trackable ground transportation for mission critical shipments across the continental United States, Canada and Mexico.

The team at 28Freight are here to work with you to determine which of our **Ground Expedite** services are the best fit for your needs. Our "Service Overview" table can provide you with a quick comparison of the different services offered with **Ground Expedite by TruckCourier** and **Ground Expedite by Marks Logistics**. For more detailed information, or to receive an evaluation or quote, please reach out to us at: [1-800-322-0000](tel:1-800-322-0000) or visit us on the web at 28Freight.com.

SERVICE OVERVIEW:

	TRUCKCOURIER	MARKS LOGISTICS
Services 48 States, Mexico & Canada	✗	✓
GPS Tracked	✓	✓
All Drivers TSA Certified	✓	✗
Inside Pick Up & Delivery	✓	✓
White Glove Services	✓	✓
Haz-Mat Capable	✓	✓
Fast P.O.D.s	✓	✓
Sprinter, Cargo Van, Straight Truck	✓	✓
Expedite Tractor Trailers	✓	✓
Lift Gate, Pallet Jack, Pads & Straps	✓	✓
Unique Equipment Available	✗	✓
Temperature Control Shipping	✓	✓

OUR SERVICES

LOGISTICS



At **28Freight** and **Marks Logistics**, our unified team works around the clock to provide the best door-to-door **logistics** services across North America.

We simplify your **logistics**, putting our expertise and trusted processes to work on every shipment. At **28Freight**, we like to say that “no” isn’t an answer when it comes to our services and capacity. We work to constantly adapt to the changing regulatory environment and logistical landscape, anticipating the needs of our customers so that every shipment is delivered intact and on time.

For the **logistics** team at **28Freight** and **Marks Logistics**, there is no shipment too cumbersome, too complicated or too small.

We are here to work with you to determine how we can meet your **logistical** needs. See our “Service Overview” table to get an idea of the **logistics** services offered by **Marks Logistics**. For more detailed information, or to receive an evaluation or quote, please reach out to us at: [1-800-322-0000](tel:1-800-322-0000) or visit us on the web at 28Freight.com.

SERVICE OVERVIEW:

	MARKS LOGISTICS
Freight Management Services	✓
Consultation Services	✓
Distribution Programs	✓
Cross-Dock & Consolidation	✓
Transload Programs	✓
Integrated Solutions with State-of-the-Art TMS System	✓
Intermodal '53 Containers	✓
Intermodal Rail	✓

OUR SERVICES

TRUCKLOAD & LTL



At **28Freight**, we've been moving freight since the highways were built. With that experience comes a vast knowledge on how to effectively and efficiently move **truckload and intermodal freight** across the country.

The unified operations team at **28Freight** dynamically sources equipment to ensure the highest standards are maintained throughout the freight journey. We also realize the value in taking a blended approach for your **truckload and less-than-truckload** freight which is why we utilize strategic partnerships and service agreements with rail providers like BNSF, CSX, NS and UP.

Our team works around the clock to provide you with a variety of solutions that make short work of your moves.

Let us help you determine the right approach for you and your freight. Our "Service Overview" table can provide you with a quick comparison of the differences between **Truckload & LTL** shipping by **TruckCourier** and **Marks Logistics**. For more detailed information, or to receive an evaluation or quote, please reach out to us at: [1-800-322-0000](tel:1-800-322-0000) or visit us on the web at 28Freight.com.

SERVICE OVERVIEW:

	TRUCKCOURIER	MARKS LOGISTICS
LTL across New England	✓	✓
LTL across USA	✗	✓
USA, Canada & Mexico Coverage	✗	✓
Long & Short Haul	✗	✓
Retail Door Delivery Programs	✓	✓
Single & Team Drivers	✗	✓
Dedicated Fleet & Committed Capacity	✗	✓
53' Dry Vans	✓	✓
53' Refrigerated Vans	✗	✓
53' Dry/Refrigerated Intermodal Services	✗	✓
Haz Mat	✓	✓

OUR SERVICES

SPECIALIZED



Freight comes in all shapes and sizes, and we have seen plenty of freight with requirements that are anything but normal.

The team here at **28Freight** excels at proactively gathering all of the details that are needed to get your **specialized** freight from origin to destination securely and safely.

We can help you figure out what **specialized** services your freight requires. Our "Service Overview" table can provide you with a quick outline of the different services **TruckCourier** and **Marks Logistics** provide. For more detailed information, or to receive an evaluation or quote, please reach out to us at: [1-800-322-0000](tel:1-800-322-0000) or visit us on the web at 28Freight.com.

SERVICE OVERVIEW:

	TRUCKCOURIER	MARKS LOGISTICS
White Glove, Doctor's Office, Lab, Residential & Corporate Deliveries	✓	✓
Medical Device Trade Show Logistics with Dedicated Equipment & Drivers	✓	✓
Haz Mat	✓	✓
Asset Recovery & Reverse Logistics	✓	✓
Trade Show Programs with Specialized Equipment	✗	✓
Over-Dimensional + Odd-Dimensioned Services	✗	✓
Standard, Single Drop, Double Drop & RGN Trailers	✗	✓
Flatbeds with Optional Covers	✗	✓
Secure Storage Yards for Load & Hold	✗	✓
Power Only	✗	✓
Tank Endorsed Drivers & Equipment	✗	✓
Rail Served Warehouse Capacity	✗	✓

OUR SERVICES

WAREHOUSING



We know that **warehousing** can be a complex and difficult aspect of your supply chain. With decades of experience creating **warehouse** programs that work, we know that needs vary from customer-to-customer and industry-to-industry.

Whether it's validated temperature or GMP compliant space, we know how to avert risks whilst increasing flexibility. This includes considering and providing transportation services into and out of the **warehouse**.

Let us help you find a **warehousing** solution that meets your needs. Our "Service Overview" table can provide you with a quick comparison of the differences between **warehousing** and transportation services from **TruckCourier** and **Marks Logistics**. For more detailed information, or to receive an evaluation or quote, please reach out to us at: [1-800-322-0000](tel:1-800-322-0000) or visit us on the web at 28Freight.com.

SERVICE OVERVIEW:

	TRUCKCOURIER	MARKS LOGISTICS
Warehousing Inside New England	✓	✓
Warehousing Outside New England	✗	✓
Ground Expedite	✓	✓
24-Hour Service	✗	✓
Redundant Systems	✗	✓
Distribution & Consolidation	✓	✓
Courier Services	✓	✓
Inventory Put Away + Pick	✓	✓
Re-working, Kitting and Staging	✓	✓
Transloading	✓	✓
Pooled Distribution	✗	✓
Dedicated Dock	✗	✓
Temperature Controlled	✓	✓
Validated Temperature	✗	✓
GMP Compliant Space	✗	✓
Truckload, LTL, Intermodal	✓	✓

OUR SERVICES

DRAYAGE



Drayage can be a difficult and time consuming part of your transportation program. From sourcing equipment to navigating terminals and dealing with congestion, just getting a view into your container's status can set you back.

This is why our customers trust **28Freight** and **Marks Logistics** to use our decades of experience and strategic partnerships to make **drayage** an easy part of their overall transportation program.

We provide service to virtually every port terminal in America. Let us sort out getting your freight to its destination safely and compliantly while you focus on your business.

We are here to work with you to determine how we can meet your **drayage** needs. See our "Service Overview" table to get an idea of the **drayage** services offered by **Marks Logistics**. For more detailed information, or to receive an evaluation or quote, please reach out to us at: [1-800-322-0000](tel:1-800-322-0000) or visit us on the web at 28Freight.com.

SERVICE OVERVIEW:

	MARKS LOGISTICS
Full & Less-Than-Container Load	✓
Intermodal Efficiencies with Rail Offerings	✓
Refrigerated & Dry Containers in 53' & 40' Options	✓
Folding Containers Available	✓
Divert Some Emissions with Multi-Modal Options	✓

THE 28FREIGHT FAMILY

TRUCKCOURIER & MARKS LOGISTICS

POWERFUL ALONE. BETTER TOGETHER.

TruckCourier

Marks Logistics has been moving freight across the country for more than 93 years. Our vast network of trusted and compliant partner carriers enables us to be the connector between your labs, offices, and manufacturing sites across the several Biotech hubs in America. And when you need to connect with Canada or Mexico, the same team will partner with the best carriers on the continent to carefully track your shipment from origin to destination.

TruckCourier, the leader in ground expedite services throughout the greater New England area, operates within a 500-mile radius of Boston. Whether you need manufactured equipment brought to a sterilization facility in New Jersey and returned, or samples picked up and delivered by the afternoon, TruckCourier has the expertise and commitment to your high-value shipments that you require.





28FREIGHT, LLC.

We are available 24 hours a day, 7 days a week, 365 days a year to service all of your trucking and courier needs. We are always available by phone and emails are monitored from 7:30 to 17:30 EST from Monday through Friday.

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